**STEPHAN F. WARD**

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Strategic Planning | Enterprise Communications | Team Leadership | Technical Support Development | Technical Support Information System Security | Testing & Troubleshooting | Vendor Relations Information Management | Rapid Application Development & Agile Methodologies | Database Architecture | Programming

HTML5, CSS, NodeJS, Java, JavaFX, JavaScript, Spring Framework, APIs, PHP, MySQL, SQLLite, C#, C++, Swift Obj-C, GIT, Python, Xcode, Visual Basics, OpenCL, Kotlin, MATLAB, iPowerShell, Haskell, XML, GO, Bash, R, Windows PowerShell, .NET, Sh, Xamarin, AuthO, Pandas, Json, AWS, Lambda, Azul, Corretto, OpenJDK, and Ruby On Rails

**PROFESSIONAL EXPERIENCE**

**CEO (SaaS Company) | Denver Website and App Technology | Nov. 2015 – July 2020 | Denver, CO**

* Coordinated, designed, and developed Apple, Google, and Desktop SaaS and hardware for clients in line with the company’s strategic plan.
* Developed SaaS platforms for health information industry, banking, mining, oil and gas industry, real-estate, and property management and maintenance.
* Developed End User License Agreement (EULA) granting explicitly a license to our customers for limited use, revocability, transferable, and non-transferable.
* Outlined customer and client Privacy Rights, COPPA, and HIPPA.
* Performed high-level executive SOW, RFI, RFP, and proposals for contract agreements.
* Grew company to a staff of 20 personal.
* Hired, trained, and developed a team of IT professionals and staff.
* Developed external team relationships with www.hiddenbrains.com.
* Planned, organized, scheduled, and supervised the day-to-day technical support activities, including troubleshooting, customer service issues, approvals, and onsite installations.
* Utilized key performance indicators to measure, monitor, and maintain team’s ability to meet Service Level Agreements and the Solutions Development Life Cycle requirements.

Microsoft Windows, Apple macOS, Android, Apple iOS, Linux/Unix, Apache, macOS Server, Google Cloud, Firebase, iOS SAP, AWS, and Azure

Jira, HP Project and Portfolio Management, Xcode, Android Studio, Visual Studio Code, Docker Desktop, GIT Desktop, MySQL Workbench 8.0, IDEA IntelliJ, NetBeans, and BigML

*Full-Stack*

*Software*

*Platforms*

**TECHNICAL PROFICIENCY**

**OBJECTIVE**

To obtain a technical developer position requiring competent and bold leadership, bringing 6 years of professional experience to quality application web and app development for strategic growth.

*- Areas of Expertise -*

* Google and Apple Push Notification Services, Android Development, iOS Development, Android Distribution, and iOS Distribution certificates.
* Expanded PayPal’s API country code payment processing system per ISO-3166-1 agreement.
* Analyzed business cases and vendor evaluations.
* Provided updates to key stakeholders.
* Managed infrastructure planning, design, and development on hyperconverged Hitachi Unified Compute Platform HC (UCP HC) powered by VMware vSAN for Comcast.

**Field Service Representative-Tier III | Halliburton-Baroid | Aug. 2012 – Feb. 2015 | Williston, ND**

* Consulted IT drilling fluid software programs for ConocoPhillips, QEP Resources, SM Energy, XTO Energy, Oasis Petroleum, Occidental Petroleum, Samson Energy, EnerVest, HESS, and Petrohunt.
* Performed daily monitoring of customer’s IT cost, quality, and safety of the drilling fluids operations; for a total of 17 drilling rigs and 145 individual drilled wells.
* Entered frequent chemical inventory counts and managed projected supply chain programmed orders.
* Promoted to Field Service Representative Tier II on June 2013 and Tier III on Aug 2014.
* Developed in depth knowledge of 3D modeling and graphic simulations of active drilling operations including hole cleaning sweep simulations, chemical fluid treatment effects, surge, or swab effects, drilling ahead operations, and directional deviations.
* Monitored and troubleshot real-time fluid levels with tank scan equipment.
* Recommended drilling rig software and operation changes for EnerVest that effectively saved them approximately 60,000$ per well drilled; with two days less downtime.

**PROFESSIONAL DEVELOPMENT**

Attending iOS Academy: 12/14/2020-01/04/2021

**Certifications**

Certified Associate Project Management (CAPM®) **|** PMI **|** Exp. 12/22/2023 **|** ID# 2914358  
Certified Project Management **|** uCertify **|** No Exp. **|** ID# F1gpwM1z

CompTIA Project + **|** No Exp. **|** ID# COMP001021815016

CompTIA A+ **|** Exp. 04/10/2024 **|** ID# COMP001021815016

ITIL 4 **|** AXELOS **|** No Exp. **|** ID# GR671266482SW

**EDUCATION**

**Western Governors University**

B.S. in Software Development, Aug 2021

M.Sc in Information Technology Management, December 2020

**East Carolina University**

B.S. in Biochemistry May 2010

*<References Available Upon Request>*